

Colours & Tints for PET Products

Please note that, at all times, we will work to ensure we can manufacture bottles and/or jars to your requirements to the best of our ability. However, we find that in many instances, there is a range of subjective opinions of acceptable quality for both solids colours and tints.

Please understand that the manufacturing process used in the production of coloured products will vary between one batch and another. In small production runs, there may also be slight variations evident within the same batch. Our Standard Operating Procedures within our factory include the constant review of the colours each time they are manufactured. This quality system utilises visual checking of the colours using a light box when the bottle or jar is empty. It is for this reason we ask you to do the following:

1. Please check to see if all deliveries are made to the correct colour prior to manufacturing or filling of your products
2. Please ensure that the uniformity of the colour dispersion and colour patches (due to wall thickness variation) is to your expectation. There are always dispersion issues, and what is acceptable to one customer is not always acceptable to another.
3. There are two types of colour variation:
 - i. Differential wall thickness giving rise to darker patches and/or lighter patches
 - ii. Streaking from colour dispersion
4. Please take particular care when the fill content is white. Colourless fill is less discriminating than white fill. Additionally, dark fill colour in coloured bottles may also show wall thickness variability.

Please understand that the colour quality check measures carried out by our operators are, by definition, subjective. Please ensure that you carry out your own quality measures prior to the manufacture and filling of your products.

If there are any discrepancies between what you received and what you expected to receive, please call us immediately. We will work to address the issue, and correct the issue if possible. Please note that we are not willing to enter into any agreement to compensate you for any consequential claims relating to inaccurate colours or tints.

